

## **LIMITED PRODUCT WARRANTY**

Products purchased by consumers directly from Sicce or from one of our authorized dealers carry our limited product warranty.

### **Who is covered:**

Our warranty is available only to the original purchaser or a person receiving the product as a gift from the original purchaser and is not transferrable. At Sicce we are committed to providing our customers with reliable, quality products through our authorized dealers. We will honor warranty requests only if you purchased the product directly from us or from one of our authorized dealers located within the United States. If you purchase a product from someone other than an authorized dealer your warranty is void. There are sellers who claim to be authorized Sicce dealers but they are not. If you purchase from them your product will not be covered by our warranty. You can obtain a current list of authorized Sicce dealers by contacting us at [sales@sicceus.com](mailto:sales@sicceus.com).

### **What is covered and for how long:**

Unless a different warranty period is stated in the product guide provided with your Sicce product, Sicce will warrant the product for period stated on the product packaging. The warranty period begins to run from the date of retail purchase. We warrant the product when delivered to you in new condition, in original packaging, from an authorized dealer and used in normal conditions. We warrant that the product (excluding the rotor/impeller) is free from any defects in materials and workmanship. We warrant component parts replaced under warranty for the remaining portion of the original warranty. Some products may qualify for an extended warranty if purchased from a local authorized dealer.

### **What is not covered:**

Our warranty does not cover damage or defects resulting from: improper or unreasonable use or maintenance; acts of nature; failure to follow operating instructions; accident; power surges; connections to improper voltage supply; unauthorized alteration or modification; damages caused by inadequate packaging or shipping procedures; repairs made or attempted by unauthorized service providers; or products purchased from unauthorized dealers.

### **What we will do:**

During the warranty period, we will, at our sole option, (i) repair the product at no charge, using new or refurbished replacement parts, or (ii) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product.

### **What we will not do:**

Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

### **What you must do to obtain Limited Warranty service:**

You must register the product with us on-line at [sicceus.com](http://sicceus.com) before you can file a warranty claim. To register your product you must have your original product sales receipt. You must submit your claim to us on-line at [sicceus.com](http://sicceus.com) before the expiration of the warranty period. After we receive

your claim, we will issue a returned merchandise authorization (RMA). You must return the product, a copy of the original sales receipt, and the RMA to us. You are responsible for the cost of shipping the product both to and from the designated repair location. If you elect to pick up the serviced product at your local authorized dealer, we will pay for the cost of shipping the serviced product to that dealer.

**Other conditions:**

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. OUR MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL WE BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY, INCLUDING ANIMALS. OUR LIABILITY IS EXPRESSLY LIMITED TO THE REPLACEMENT OF PRODUCT NOT COMPLYING WITH OUR WARRANTY OR, AT OUR ELECTION, TO THE REPAYMENT OF A PORTION OF THE PRODUCT'S PURCHASE PRICE.

**Other legal rights:**

This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.